



PICKERINGS LIFTS

Client's Testimonials



“The Trust has worked with Pickerings Lifts for three years. The technical and support staff are professional, friendly and carry out their duties quickly and effectively, supporting the maintenance management of over forty lifts across multiple sites, in full compliance with our established safe systems of work. The team works hard to meet key performance indicators and understands the Trust's business and customer requirements.”

Bank Estates Manager, Southend University Hospital NHS Foundation Trust



“The refurbishment of the four lifts at our premises at Capital Tower, Waterloo, involved the replacement of all the existing control and electrical systems, as well as the refurbishment of each lift car, in order to form a new quad group in our 14 storey premises.

This was a particularly complex project as the building was a live building throughout the course of the site works, and so we required good lift availability from the existing lifts, whilst each individual lift was being refurbished. In addition, the safety of the public was paramount as the lift works had to be completed immediately adjacent to the public areas of our building.

Pickerings Lifts demonstrated from the outset that they understood both the technical and logistical difficulties involved with the refurbishment works and communicated very effectively with us as the works progressed.

We were delighted with the standard of the works that Pickerings Lifts achieved on this project, as well as their professional approach throughout, and would not hesitate to recommend them for similar works in the future.”

Company Secretary, Bourne Capital

Introduction

At Pickerings Lifts our history dates back to 1854 with extensive experience in installation, modernisation and refurbishments, maintenance and repairs of lifts, escalators, loading systems and mobility solutions.

Today, Pickerings Lifts is a modern forward-thinking company, and we pride ourselves on our values which enable us to work in partnership with a diverse portfolio of customers across a wide range of sectors.

You can rely on our planned maintenance and 24/7 call outs to keep you moving with our skilled engineers working on all makes and models for:

-  Lift maintenance and repairs
-  Loading Systems maintenance
-  Escalator maintenance
-  Mobility equipment maintenance
-  LOLER inspections for hoists

We can specify, design and install a full range of products to your exact requirements, such as:

-  Lifts
-  Access products and solutions
-  Modernisation and replacement
-  Loading Systems
-  Escalators
-  Mobility

Pickerings Lifts is one of the oldest engineering firms in the United Kingdom, with an unbroken history of family ownership and management, now in its fifth generation.

We are the UK's leading independent lift specialist company.

Mission

At Pickerings Lifts we continually strive to add tangible customer value and exceed our customer's expectations in all of our activities.

We do this by working as one team at all levels across the business, to deliver outstanding customer service, through exceptional people.

In each market sector in which we operate, our aim is to be number one, measured by our customers.

Strategic Intent

Pickerings Lifts' strategic intent is to be the leading independent Lift, Escalator, Loading Systems and Mobility company in the UK. This we will achieve through:

- Our unique offering, customer focused and people development orientated;
- Adding customer and company value through fully integrated business systems;
- Building effective long term customer relationships through open communications and the development of trust;
- Winning the majority of our of business through repeat orders from satisfied customers;
- An uncompromising attitude to safety;
- A workforce uncompromising in its attitude to customer service working as **One Team** to ensure exceptional customer value.

Company Values

Developing our People

We are committed to having a diverse range of skills and capabilities, which are continuously developed, to expand the knowledge and expertise of our teams, ensuring that high standards are achieved by all our team members.

Building Relationships

We pride ourselves on building long term working relationships with our customers which are mutually beneficial and built upon trust, consistently great communication and teamwork.

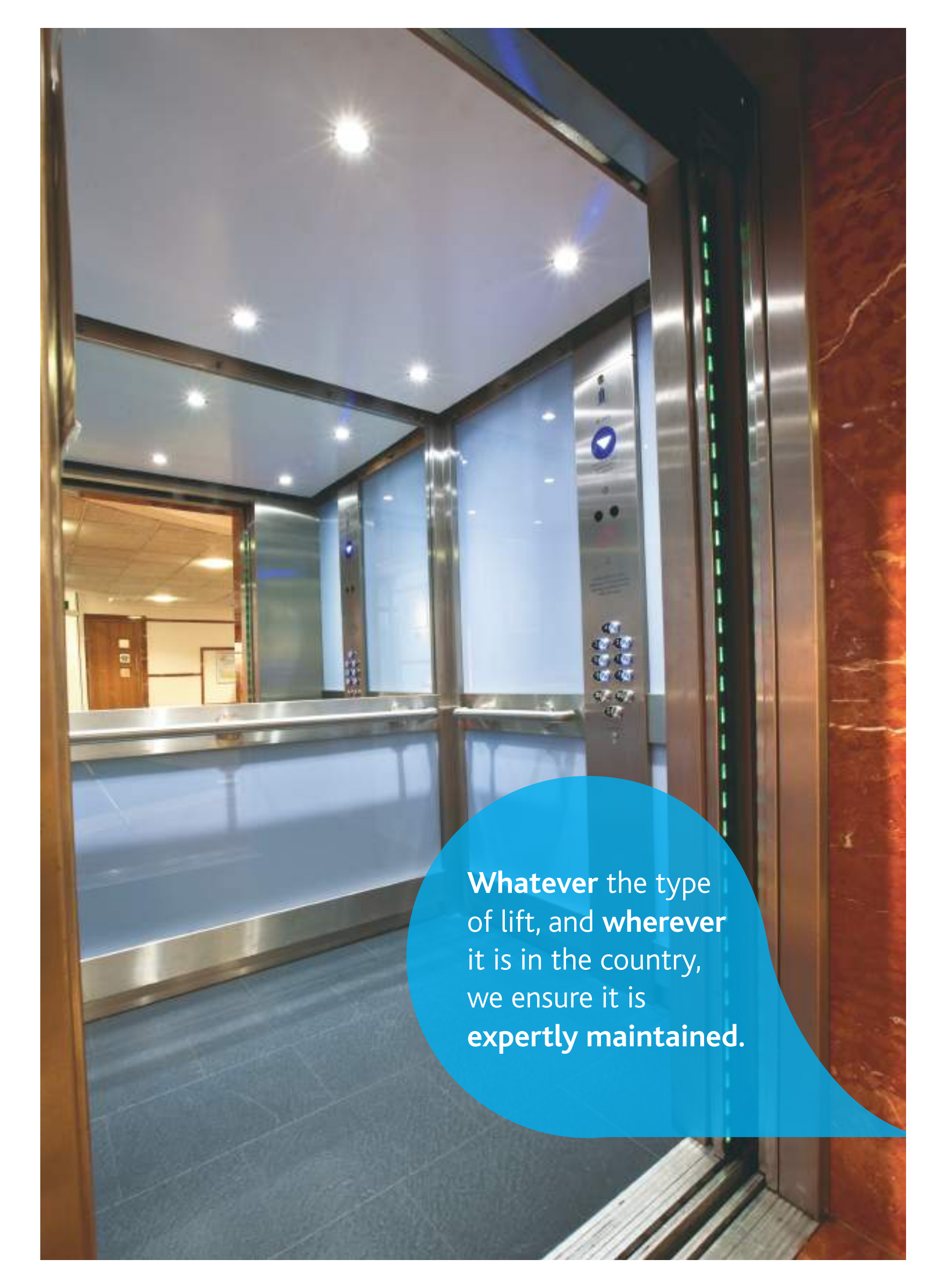
Developing our Systems

We have a clear strategy to the ongoing development of our bespoke service management systems focusing on the customers' need of timely and accurate information, more efficient ways of working and improved communication.

Long Term View

As a British Company, established in 1854, with solid financial foundations, we ensure tomorrow's success is achieved through long term strategic planning.



A photograph of a modern elevator interior. The walls are made of glass and metal, with a blue carpet on the floor. A control panel with a blue arrow button and several other buttons is visible on the right wall. The ceiling has several recessed lights. A blue circular graphic is overlaid on the bottom right of the image, containing white text.

Whatever the type
of lift, and **wherever**
it is in the country,
we ensure it is
expertly maintained.



LIFT MAINTENANCE AND REPAIRS

Whether it is a passenger, goods, service or access lift, it is essential that your lift runs perfectly. If not, your business may suffer. We provide an industry-leading level of service to ensure that whatever make or model your lift, it continues to do the job it is designed to do. Our highly qualified engineers will not only regularly maintain and service your lift, but will also fix any problem quickly and efficiently to minimise disruption.

Maintenance Contracts

We offer several types of maintenance contracts which are designed to suit your requirements, each providing the same high level of service backed by our extensive experience, giving you the reassurance that your lift will be running in optimum condition.

Pickerings Lifts offer three different types of maintenance contracts, which are designed to keep your lift and your business moving. Our contracts are planned to suit your needs as we understand that one size does not fit all. Our teams will work closely in partnership with you to help you decide on the contract which is right for you, tailoring your agreement to suit your specific needs. Our contract types are as follows:-

Standard

Regular servicing, inspection, lubrication, testing and adjustment.

Standard Plus

Regular servicing, inspection, lubrication, testing and adjustment. Call-outs during normal working hours.

Premier

Regular servicing, inspection, lubrication, testing and adjustment. Call-outs during normal working hours. Parts and labour.



OUR HIGHLY EXPERIENCED SERVICE TEAM CAN MAINTAIN AND REPAIR LIFTS FROM MANY MANUFACTURERS.



LIFT MAINTENANCE AND REPAIRS

Traditional Servicing

Pickerings Lifts maintenance is different from the industry standard of modular servicing - we spend a minimum of one hour and 15 minutes on a passenger lift completing our preventative maintenance procedure, which is proven to improve the lifespan of equipment and over time will minimise breakdowns and reduce down-time on your lift. Pickerings Lifts is unique in that our own directly-employed engineers have the experience and expertise to work on any make or model of lift and receive regular training to keep them up-to-date with the latest technology.

Planned Maintenance

Our scheduled maintenance gives you peace of mind that your lift will continue working while remaining safe and legally compliant. In order to keep your business running as well as your lifts, our highly qualified maintenance engineers will work with you to plan ahead, ensuring equipment is fully serviced in the shortest possible time, and reducing disruption whilst minimising the chance of breakdowns in the future.

Unscheduled Repairs

Rest assured, if a lift breaks down, our priority is to repair it. Your service agreement is your guarantee that you will receive a priority repair service from experienced engineers who know and understand your lift. With our 11 regional offices, we not only have a team close by, we also have a comprehensive range of parts.

Rapid Local Response

Our network of engineers are locally-based with each engineer having an intimate knowledge of the area they cover, over time building up a wealth of knowledge of the specific businesses, customer requirements and lifts in their area. We are on-hand 24 hours a day, seven days a week for call-outs using locally-based engineers. You can be confident of a rapid response in the event of any emergency.

Management Systems

Pickerings Lifts Service Management System was developed specifically to meet lift maintenance requirements. The real-time information provided by the integrated network minimises down-time by optimising maintenance and repair efficiency. This management information is available in any format and can even integrate with your own systems. What's more, the system is sensitive to your particular business requirements and coordinates with our engineers to ensure work is carried out with minimal disruption to your business.

Safety Audits and Insurance Inspections

We will conduct full Disability Discrimination Act (DDA) and health & safety audits, ensuring compliance with relevant regulations. We also work alongside all major insurance companies to assist with insurance inspections.



NEW LIFTS

Our sales and installation teams will provide you with a first-class service and exceptional engineering expertise. Our team will work closely with you, starting by initially specifying the best product for your individual requirements, then designing, installing and maintaining it. Whether choosing a lift from our standard range or one manufactured specifically for you, the result is a lift which offers a long-lasting, smooth, quiet and energy-efficient service.



Passenger Lifts

Pickerings Lifts supply and install a range of passenger lifts designed to meet your needs. Passenger lifts are designed to be versatile and aesthetically pleasing in a wide range of finishes, whilst being reliable and energy efficient to the highest degree in modern day standards. We offer the following types of passenger lift:

- Machine Room-Less Lift (MRL);
- Hydraulic Passenger Lift.



Goods Lifts

Pickerings Lifts' range of goods lifts are designed and made with high quality modern equipment, ensuring reliability when transporting your goods to where they need to be. Our goods lifts are designed to move items from 300kg to 10,000kg, with the following types available:

- Machine Room-Less Lift (MRL);
- Hydraulic Goods Lifts;
- Traction Goods Lifts;
- Car Lifts/Heavy Duty Lifts;
- Compact Lifts.



Compact Lifts

Our compact lifts offer a user-friendly solution for all types of private and public buildings. Available in 4, 6 and 8 person cars, they have a wide range of styles and finishes, ensuring your compact lift is aesthetically pleasing, efficient, quiet and reliable.



Service Lifts

Pickerings Lifts can supply and install a range of service lifts, designed for transporting small items such as food or documents and bulky but light items such as laundry, waste or retail goods. All service lifts come as a complete unit with their own self-supporting structure to minimise installation time.

Our service lifts include:

- Dumbwaiters;
- Trolley Lifts;
- Under Bar Service Lifts.



NEW ACCESS LIFTS

As the UK's leading independent lift specialist, we are proud of our reputation for supplying and installing a range of lift access products to make any building accessible to all. We will work with your requirements to design and install the lift that is right for you, then maintain it throughout its life with our national network of engineers.



Platform Lifts

Our range of platform lifts provide simple and reliable solutions for all kinds of accessibility needs. Platform lifts offer lower costs than traditional lift solutions and can be fitted quickly and efficiently with high reliability and low maintenance costs. With a self-supporting structure and a range of finishes and designs available, we can provide a suitable platform lift for your own personal requirements.



Step Lifts

Pickerings Lifts can supply and install a range of step lifts to suit your needs with a variety of products designed to increase independence both inside and outside of the home or building. We can offer state-of-the-art technology in a range of platform sizes and finishes, suitable for any environment.

PROVIDING YOU WITH EASY
ACCESS INTO ANY NEW OR
EXISTING BUILDING.



LIFT MODERNISATION AND REPLACEMENT

Pickerings Lifts' modernisation and replacement service offers full turnkey solutions to improve your lift. We include detailed surveys, designs, project management, installation and commissioning - all carried out by our experienced lift modernisation team. Improving all types and complexity of lifts, we can also make energy saving and environmentally friendly improvements.

Plus, all of our equipment is open protocol for future maintenance, flexibility and availability of spare parts.

OUR LIFT MODERNISATION SERVICE INCLUDES:

LIFT AESTHETICS

Fitting new panels, flooring, wall finishes, handrails and lighting.

CHANGES OF USE

Updating controllers, drive systems and door systems.

ENSURING RELIABILITY

Replacing old, damaged or ageing systems.

REDUCING ENERGY USAGE

Installing improved regeneration drives and control systems to reduce energy consumption and in some cases, return energy back into the building.

MEETING NEW SAFETY REGULATIONS

Bringing the lift back up to current safety standards, ensuring components are upgraded and new features are included which comply with today's safety regulations.

INSTALLING GEARLESS LIFTS

Replacing old drives for modern technology.

USING THIRD PARTY EQUIPMENT

Installing open protocol equipment for ease in maintenance and future repairs.

**GIVING LIFTS
A NEW LEASE
OF LIFE.**



Thanks to our **large and varied** range of customers, we have unrivalled **experience in maintaining, servicing and repairing** loading systems across the UK.



LOADING SYSTEMS MAINTENANCE

At Pickerings Lifts, our dedicated loading systems team will keep your business moving, using their vast experience across all types of dock loading equipment and industrial doors. Our engineers will perform regular services to reduce the risk of faults whilst increasing equipment lifespan. We respond quickly to breakdowns, utilising our engineers' experience and expertise to maintain our high level of first-time fixes.

WE SERVICE, MAINTAIN AND REPAIR THE FOLLOWING LOADING SYSTEM PRODUCTS:

- Dock Levellers;
- Dock Seals and Dock Shelters;
- Industrial Door Systems;
- Loading Houses;
- Scissor Lifts;
- Vehicle Restraint Systems;
- Loading Bay Accessories.

"Work carried out on the scissor lift at my client's site was arranged and conducted swiftly to meet the needs of the client. The Pickerings Lifts team went over and above what we expected, to ensure the scissor lift was returned quickly back into service."

FM Company with a large national retail client

Prevention through planned maintenance

Regular quality service examinations by our highly experienced engineers will help prevent equipment breakdowns and subsequent call-out fees, whilst at the same time improving the life expectancy of your equipment.

Performance by improving efficiency

At Pickerings Lifts our promise to work in partnership with you will ensure we regularly maintain and repair your dock loading equipment; offering expert guidance to increase efficiency of your output by improving the optimisation of your equipment.

WE HAVE THE EXPERTISE TO MAINTAIN AND REPAIR ANY TYPE OF LOADING BAY EQUIPMENT OR PRODUCTS.





LOADING SYSTEMS PRODUCTS

At Pickerings Lifts, we offer a range of innovative solutions. We work with you, using our in-depth technical expertise in this specialised field, to ensure that every part of your system is achieving maximum efficiency. From the initial design and project planning to installation, commissioning and after-sales support, we provide a solution tailored to your business. Every product we specify and expertly install meets the latest safety regulations and improves your environmental credentials.



Dock Levellers

Double deck trailers are one of the most effective means to simultaneously rationalise distribution costs and lower carbon emissions. So much so, that they can reduce running costs by up to 40% compared to the equivalent single deckers, realising a potential saving of up to £90k a year. For grocery and retail distribution, this still remains unmatched.



Dock Seals and Dock Shelters

We have a range of exceptionally engineered products to protect your loaded goods whatever the weather conditions, preventing draughts and minimising heat loss, which in turn saves on energy costs:

- Inflatable;
- Foam pad;
- Dock shelters;
- Combined systems.



Industrial Door Systems

We offer a range of industrial doors for a variety of environments. From impact resistant sectional doors to roller shutters, installation to repair, we can provide a solution to your loading and supply requirements:

- Sectional doors;
- Roller shutter doors;
- Fast acting doors;
- Automatic entrance door systems.



Loading Houses

This housing system combined with the loading ramp, forms a stand-alone docking system which, when attached to the building, extends storage space and provides thermal insulation. It comprises of a dock leveller, dock shelter and sectional door which offers decisive advantages over conventional internal ramps. The hot-dipped galvanised steel frame comes as standard with optional water drainage systems and façade elements to match your building.



Scissor Lifts

Available as single or multi-scissor, lift tables provide the load capacity, lifting height and platform size to suit your specific application, whilst complying with BS EN 1570. They can be pit-installed or floor-mounted and sited indoors or outdoors. Whether your requirement is within the warehouse, loading bay, production line or packing area, we can design a scissor lift table to solve your materials handling problem.



Vehicle Restraint Systems

Our wide range of vehicle restraints greatly improve safety and prevent loading hazards during loading/unloading operations. They protect against the following:

Drive Away or Premature Vehicle Departure

A common accident where the truck driver pulls away, believing loading is complete or connecting to a wrong trailer.

Vehicle Walk

Air-ride trailer suspension has a tendency to move in an elliptical fashion as fork lift trucks drive in and out of the trailer, resulting in the dock leveller slipping off the trailer bed and dropping suddenly.

Vehicle Creep

Constant impact of the start/stop action of a fully loaded fork lift truck can cause the trailer to creep forward inch by inch beyond the reach of the leveller lip, causing the leveller to slip off the trailer bed and drop suddenly.

Trailer Tip

When a trailer is uncoupled from the tractor unit and the landing legs lowered, it can tip forward if too much weight is placed towards its front. This can be caused by a heavy load or the use of heavy equipment, such as a fork lift truck.

Roll Away

A parked-up vehicle can be subjected to roll away. The movement caused by gravity and/or wind rather than forces associated with loading/unloading equipment.



Loading Bay Accessories

We can ensure your loading dock is compliant with current health and safety legislations by installing a comprehensive range of accessories designed to complement your loading bay. All are compatible with most loading docks and will improve the efficiency of loading/unloading.



We maintain,
service and repair
any make or model of
escalator or travelator
anywhere in the UK.



ESCALATOR MAINTENANCE

A non-functioning escalator or travelator can cause major disruption to your business. More importantly, it can pose a serious health and safety risk. Regardless of the make and model, you can rely on Pickerings Lifts to keep you moving by preventing breakdowns and fixing problems without delay.

Maintenance Contracts

We offer a choice of maintenance contracts based around our customers' needs and have extensive experience of integrating with different internal management systems.

Planned Maintenance

Pickerings Lifts offer scheduled maintenance to keep your business moving, safe and legally compliant. Our highly experienced maintenance engineers will keep your escalators and travelators in peak operating condition, minimising the risk of unexpected breakdowns. Scheduled maintenance will be planned ahead so that your equipment is out of service for the shortest possible time with the least disruption.

Unscheduled Repairs

In the event of an escalator or travelator breaking down, your service agreement will trigger priority attention and a first-class repair service from our engineers. They work out of our 11 regional offices and have access to a comprehensive range of parts.

WE WILL MAKE SURE YOUR ESCALATOR WORKS AS IT IS DESIGNED TO AND GOES ON WORKING AS YOU NEED IT TO.





ESCALATOR PRODUCTS

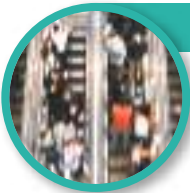
At Pickerings Lifts, we can offer you a range of stylish designs you can trust to provide reliable performance from day one. Our highly trained team take service to a new level, by not only supplying and installing to your exact specifications, but also maintaining your escalator and ensuring many years of trouble-free operations. All our escalators are supplied to the latest BS EN 115 Regulations.

Our stylish range of escalators enhance any building whilst providing reliability you can trust.



Commercial Escalators

Our new generation of escalators combine the latest safety equipment with the reliability, energy efficiency and technological trends you expect, such as low energy LED illumination and frequency converters. Today's design solutions are able to meet your ideas and specification of buildings. This type of escalator can be utilised in hotels, commercial buildings, shopping centres and department stores.



Heavy Duty Escalators

Our heavy duty escalators are designed to give you the solid and reliable ride your building requires. The escalator features a galvanised truss and its own built-in heating system, designed to withstand all weather conditions. Its own high-tech components ensures the escalator is mechanically and technically solid, providing escalator access both internally and externally; designed to provide a low maintenance solution. This type of escalator can be utilised in airports, high-traffic public areas and underground passages.



Passenger Travelators

Ideal for moving both passengers and shopping equipment, our travelators can be installed in retail environments, airports and public areas, designed for moving more than just passengers. Our travelators are equipped with the latest in safety equipment and can transport passengers quickly and easily to their destination. All our travelators are supplied to the latest BS EN 115 Regulations.



ESCALATOR MODERNISATION

Pickerings Lifts can advise you on:

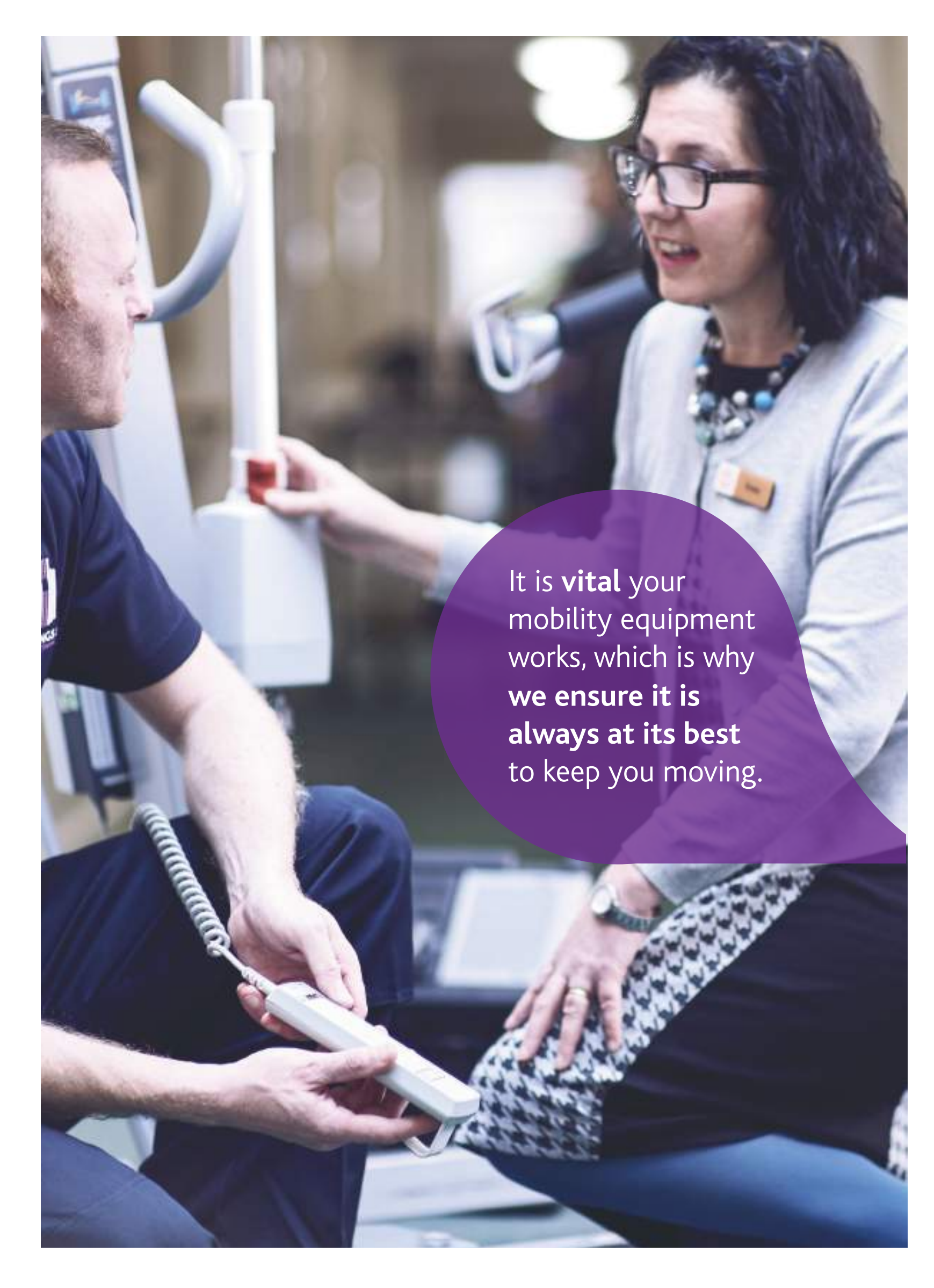
- Modernising dated or dilapidated escalators and travelators;
- Reducing running costs;
- Maximising energy efficiency;
- Increasing safety.

Safety Audits and Insurance Inspections

We ensure compliance with the relevant regulations. We also work alongside all major insurance companies to assist with insurance inspections.



REACHING THE
NEXT LEVEL IN
SERVICE AND
PERFORMANCE.

A healthcare professional, a woman with dark curly hair and glasses, is assisting a male patient on a treadmill. She is holding the patient's hand to steady him. The patient is wearing a dark blue t-shirt and dark pants. The treadmill is white and has a control panel with a coiled cord. The background is a blurred indoor setting, likely a gym or a rehabilitation center.

It is **vital** your
mobility equipment
works, which is why
**we ensure it is
always at its best**
to keep you moving.



MOBILITY MAINTENANCE

Mobility equipment performs an essential function which gives people freedom and independence. At Pickerings Lifts, we are here to ensure this is maintained. Our national network of highly-trained engineers provide the highest level of service, which not only meets our customers' expectations, but surpasses them. On hand with their exceptional technical know-how, our team can both service and repair any make or model of mobility equipment.

Maintenance Contracts

We offer service contracts which see us working in partnership with you, ensuring your mobility equipment is in optimum condition as well as meeting all legal requirements. By carrying out regular maintenance, we improve equipment reliability and performance, which in turn saves you time and money on repairs. We also work with you to ensure minimum disruption whilst we carry out any servicing.

Our maintenance contracts include the following benefits:

- National servicing, repair and installation of mobility equipment;
- Professional servicing of all mobility lifting equipment including, but not limited to; curved and straight stair lifts, through-floor lifts, bath hoists, mobile hoists, bed hoists and medical beds;
- Installation of all the above equipment;
- Load and safety tests of units;
- Specifically trained engineers across all makes and models;
- LOLER inspections.

"We have always found their service to be efficient and cost-effective, responsive to the customer's needs, and their operatives continue to undertake work in a professional and friendly manner. A first class service!"

Principal Facilities
Management Officer,
Stockton-on-Tees Borough
Council



**GIVING YOU INDEPENDENCE
YOU CAN RELY ON.**



MOBILITY PRODUCTS

As specialists in supplying, installing and maintaining mobility equipment, we offer a range of solutions designed to give freedom and reliability without sacrificing space. From stair lifts and step lifts through to hoists and outdoor platforms, we will ensure you have the right mobility product to give you independence you can rely on. You will have the peace of mind that our nationwide network of skilled engineers are on-hand whenever you need them, to service and repair any make or model.



Stair Lifts

We offer a comprehensive variety of stair lifts to suit any requirement. From traditional stair lifts to wheelchair lifts, each solution is safe, reliable and cost effective with clever space-saving designs, ensuring you continue to retain both space and flexibility.



Hoists

Pickerings Lifts offer a range of hoist products to help make movement easier. Used in a wide range of settings, we can supply, install and maintain these, ensuring that they can be used safely and reliably at all times.



Step Lifts

At Pickerings Lifts, we offer a range of step lifts which provide access to properties both inside and outside. A reliable solution to accessibility, lifting between 500mm to 1m upwards, depending on the solution required.



Access Indoor

We offer a range of through-floor lifts designed as an alternative to stair lifts. Their compact design can suit many environments with availability in a range of platform sizes for wheelchair functionality and space-saving options.



Access Outdoor

Pickerings Lifts understands how important it is to have full access both inside and outside a property. Our range of outside solutions offer flexibility to these issues with platforms being available in 1m or 3m movements. These are durable and come in a range of finishes to look aesthetically pleasing throughout their life.



Pickerings Lifts have sites nationwide covering Scotland, Tyne and Wear, North East, West Yorkshire, East Coast, North West & North Wales, Midlands, South West & South Wales, London South, London North and South Coast, all resourced with our own directly-employed engineers with 24/7 call-out teams.

Our engineers specialise in the various business streams ensuring that we have the right person to deal with your asset, with a full regional office support structure in place who have access to any information required; from maintenance visits to repairs and new installations to modernisation, there is always someone on-hand to support the needs of your business.

Client's Testimonials

"We have been working with Pickerings Lifts mobility team for over 15 years and are delighted with the service they provide."

The mobility aids they service and repair enable our older and disabled residents to live independently in their homes, greatly improving their quality of life"

Senior Tenants Choice Surveyor, York City Council



"Inclusivity and access is something that is very important to us at the Museum in order to ensure that all of our visitors receive the same excellent experience. We have been working with Pickerings Lifts for over 20 years and we are delighted with the service we have received from them during this time, in order to keep our lifts moving and our visitors happy".

Director, Museum of Royal Worcester



"I'm absolutely delighted that Pickerings Lifts decided to support our project. Without Pickerings Lifts help we couldn't have made the building disability friendly which is such a vital part in achieving our aims and ambitions for the future use of the building."

Stockton-on-Tees Sea Cadets



"Unity and Pickerings Lifts have worked together for well over 10 years on Unity Housing Association, both residential and commercial properties and the service quality has been maintained throughout this period; ensuring KPI's are met."

Maintenance Officer, Unity Housing Association



Globe Elevator Works
PO Box 19, Stockton-on-Tees
Cleveland TS20 2AD

0800 085 3211
contact@pickeringlifts.co.uk

www.pickeringlifts.co.uk

Scotland | Tyne and Wear | North East | West Yorkshire | East Coast | North West & North Wales
Midlands | South West & South Wales | London South | London North | South Coast



LIFTS



LOADING SYSTEMS



ESCALATORS



MOBILITY